

Civil Treatment® for Employees



Civil Treatment® for Employees (CTE) provides individuals and teams with skills and insights required to enhance engagement, inclusion, productivity, and professionalism.

Course Overview

Civil Treatment® for Employees is a dynamic and interactive learning experience that promotes clear understanding of your organization's workplace standards and expectations. With simple and sustainable learning models and tools, your employees will develop skills proven to positively impact your workplace culture and business results in ways that align with your organization's vision and values.

Civil Treatment for Employees simulates realistic workplace scenarios, offering insights and practical skills relevant to your organization's success.

By focusing on day-to-day behaviors along with the law, CTE is part of a comprehensive and sustainable learning solution designed to challenge and motivate your employees to consider the impact of their own behavior and encourage them to speak up when issues arise.

Topics Discussed

- Harassment
- Retaliation/protected protest
- Abusive behavior
- Inappropriate mutual banter
- Speaking up about workplace issues
- Manager's Duty to Act
- Electronic communications
- Social media

Delivery Options

Civil Treatment for Employees is available via instructor-led, virtual instructor-led, or online delivery. It can be taught by one of ELI's professional instructors or your own ELI-certified instructors. ELI® offers an HRCI accredited train-the-trainer certification program.

In the classroom, CTE provides a half-day of instruction, while online and virtual instructor-led deliveries require approximately one hour.



**INSTRUCTOR-LED
TRAINING**

Common Leadership Questions Addressed

- How do your employees' actions and behaviors impact business results?
- Do employees have a clear understanding of our expectations for fair and professional treatment of co-workers, clients, customers, and the public?
- How can we help employees understand and model our values?
- Do our employees know where to go for help when issues come up?
- How do we communicate to employees that we genuinely want them to speak up when issues arise?
- How can we affirm to employees that we will take actions to address their concerns?
- How does social media impact our workplace?

What Our Clients Have Said

"One of the best trainings I've attended!"

"Excellent course."

"I thought everything was useful and relevant."

"Very good mix of videos. I also loved the scenarios that covered borderline appropriate/inappropriate behaviors. It really helps employees relate."

For more information contact Chris Belmont (702) 674-9150
or cbelmont@leadership.guru